



P.O. Box 15284  
Wilmington, DE 19850

BANK OF AMERICA

# Preferred Rewards

## Customer service information

📞 1.888.888.RWDS (1.888.888.7937)

En Español: 1.800.688.6086

🌐 bankofamerica.com

✉️ Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

CARMEN RAYAS DOMBAUGH  
POD KATHRIN MICHELLE DOMBAUGH RAYAS  
POD MADISON NICOLE DOMBAUGH RAYAS  
4211 DEER WATCH DR  
CASTLE ROCK, CO 80104-7823

## Your Adv Plus Banking Preferred Rewards Gold

for October 28, 2025 to November 21, 2025

Account number: 1391 0137 7985

**CARMEN RAYAS DOMBAUGH    POD KATHRIN MICHELLE DOMBAUGH RAYAS    POD MADISON NICOLE DOMBAUGH RAYAS**

### Account summary

Beginning balance on October 28, 2025	\$19,872.09
Deposits and other additions	4,322.27
ATM and debit card subtractions	-0.00
Other subtractions	-1,454.74
Checks	-0.00
Service fees	-0.00
<b>Ending balance on November 21, 2025</b>	<b>\$22,739.62</b>

SHOP. View inventory of over 1 million vehicles.  
APPLY. Get a decision for the vehicle you choose — it is quick and easy.  
DRIVE. Finalize the paperwork at the dealer.  
Start your next car search with us, online and on your own time.

**Scan this code and start shopping or visit [bankofamerica.com/carshopping](https://bankofamerica.com/carshopping)**

When you use the QRC feature, certain information is collected from your mobile device for business purposes. Vehicle financing provided by Bank of America. Credit and collateral are subject to approval. Terms and conditions apply. Automobile shopping content provided by automobile dealerships through a website provided by a third party not affiliated with Bank of America. Bank of America is not responsible for any automobile content, products or services. Bank of America N.A. Member FDIC. © 2025 Bank of America Corporation.



SSM-05-25-0373.C | 7972973

## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

© 2025 Bank of America Corporation

## Deposits and other additions

Date	Description	Amount
10/30/25	Zelle payment from CRAIG FREEMAN for "November rent"; Conf# dvubk95px	950.00
11/05/25	Zelle payment from CODY D MCJUNKINS for "rent. Will pay remainder \$35 tomorrow."; Conf# gSjyojBuV	915.00
11/06/25	Zelle payment from Gaston Osterland for "november rent"; Conf# OJJ2TPZDG	1,500.00
11/10/25	Zelle payment from LG SIDING LLC Conf# TOZGNPSN9	950.00
11/19/25	Bank of America DES:CASHREWARD ID:RAYAS DOMBAUGH INDN:0000000131106825000000 CO ID:2002290310 PPD	7.27

**Total deposits and other additions** **\$4,322.27**

## Withdrawals and other subtractions

### Other subtractions

Date	Description	Amount
10/29/25	Mobile Banking payment to CRD 7780 Confirmation# lykiq7ozx	-113.23
11/03/25	TOWN OF CASTLE R DES:UTILITY PD ID:000000005087-03 INDN:Carmen Dombaugh CO ID:4846000640 PPD	-128.63
11/10/25	COMCAST-XFINITY DES:CABLE SVCS ID:2402004 INDN:CARMEN *RAYAS DOMBAUGH CO ID:0000213249 PPD	-16.22
11/12/25	Online Scheduled Payment to ACCT# 3437 Confirmation# 2025806725	-35.82
11/12/25	BLACK HILLS ENRG DES:UTIL BILL ID:7532817614 INDN:RAYASDOMBAUGH, CARMEN CO ID:1262840847 PPD	-48.04
11/12/25	BLACK HILLS ENRG DES:UTIL BILL ID:4413015219 INDN:CARMEN RAYAS DOMBAUGH CO ID:1262840847 PPD	-44.21
11/14/25	Mobile Banking payment to CRD 7780 Confirmation# 1h42dj8ks	-688.93
11/14/25	Mobile Banking payment to CRD 3437 Confirmation# wt7bz34sq	-37.19

*continued on the next page*

Available in English and Spanish

Send wire transfers in the Mobile Banking app

Use our app or Online Banking to send domestic wires or international wires in 140+ currencies to over 200 countries.

**Scan the code or visit [bofa.com/wiretransfers](https://bofa.com/wiretransfers).**

When you use the QRC feature, certain information is collected from your mobile device for business purposes. Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply. Fees or other costs may apply to wire transfers. See the Online Banking Service Agreement at [bankofamerica.com](https://bankofamerica.com). Data connection required. Carrier fees may apply.



SSM-12-24-0270.C | 7457437

## Withdrawals and other subtractions - continued

### Other subtractions - continued

Date	Description	Amount
11/18/25	Mobile Banking payment to CRD 7780 Confirmation# 16ob2vueb	-302.11
11/18/25	Mobile Banking payment to CRD 3437 Confirmation# 1c1fk0br6	-40.36

### Total other subtractions

**-\$1,454.74**

Braille and Large Print Request - You can request a copy of this statement in Braille or Large Print by calling 800.432.1000 or going to [bankofamerica.com](http://bankofamerica.com) and enter Visually Impaired Access from the home page.

---